## Forward looking statements

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act, as amended, that are based on management's beliefs, assumptions, current expectations, estimates, and projections about the office furniture industry, the economy, and the company itself. Any statements that are not historical facts should be considered forward-looking statements. Words like "anticipates," "believes," "confident," "estimates," "expects," "forecasts," likely," "plans," "projects," "should," variations of such words, and similar expressions identify such forward-looking statements.

These statements do not guarantee future performance and are not intended as such. Actual results are subject to various risks and uncertainties that are difficult to predict with regard to timing, extent, likelihood, and degree of occurrence. These risks include, without limitation:

- the success of our growth strategy
- our success in initiatives aimed at achieving long-term profit optimization goals
- risks associated with our recent acquisition of Knoll, including the challenge of successfully integrating the business, realizing the anticipated benefits, and managing related disruptions
- our ability to comply with our debt covenants and obligations, which increased significantly in connection with our acquisition of Knoll
- employment and general economic conditions, including the pace of economic recovery in the U.S. and in our international markets
- the availability and pricing of raw materials and other supplies
- our reliance on a limited number of suppliers
- our ability to expand globally given the risks associated with regulatory and legal compliance challenges and accompanying currency fluctuations
- changes in future tax legislation or interpretation of current tax legislation
- the ability to increase prices to absorb the additional costs of raw materials
- changes in global tariff regulations
- the financial strength of our dealers and our customers
- changes in white-collar employment levels
- the willingness of customers to undertake capital expenditures
- the types of products purchased by customers
- competitive-pricing pressures
- our ability to locate new retail studios and negotiate favorable lease terms for new and existing locations and implement our studio portfolio transformation
- our ability to attract and retain key executives and other qualified employees
- our ability to continue to make product innovations
- the success of newly-introduced products
- our ability to integrate and benefit from acquisitions and investments
- the pace and level of government procurement
- the outcome of pending litigation, governmental audits, and/or investigations
- political risk in the markets we serve
- natural disasters, public health crises, and disease outbreaks
- other risks identified in our filings with the SEC

As a result of these risks and other risks that may materialize, actual results and outcomes may differ significantly from what we express or forecast in this presentation. We undertake no obligation to update, amend, or clarify forward-looking statements after the date of this presentation.


Company Snapshot

## Creating the preeminent leader in modern design

1. Pairs two industry pioneers to catalyze the transformation of the home and office at a time of unprecedented disruption
2. Combines two highly complementary businesses
to create a broader product portfolio
3. Enhances scale and capabilities to drive growth
and profitability

INVESTOR PRESENTATION

5. Brings together common cultures and capabilities, with a shared commitment to social responsibility
6. Positions the business to deliver significant financial benefits
7. Accelerates digital and technology transformation


HERMAN MILLER


Knoll

## KNOLL

Global Omni-Channel Distribution Model

## \$3.6B

FY 21 Pro-Forma Revenue ${ }^{1}$

Global Retail Studios

## 1,000+

Contract Dealers in 110 Countries

11,000
Employees around the globe


## Company Snapshot

## Broad Product Library Across MillerKnoll Group of Brands



## Company Snapshot



## STRATEGIC CONTEXT

Strategic Context

## Market dynamics today



Digital Disruption


Changes In Where \& How People Work


Rise Of Direct-to-consumer Business Models


Environmental, Social, and Governance Imperative


Safe and Healthy Working Conditions


Focus on Home Environments

## Strategic Context

## C-Suite Perspectives <br> The office remains a critical element of distributed work

"I think going back to work is a good thing. I think there are negatives to working from home. We've seen productivity drop in certain jobs and alienation go up in certain things. So we want to get back to work in a safe way."
Jamie Dimon, JPMorgan Chase \& Co. CEO
"Top performing companies are actually increasing their investment in offices. "
Gensler.com: "Why Top-Performing Companies are More Likely to Increase Their Real Estate Footprint Post COVID"
"Offices will play a vital role in the future of hybrid, but will need to be updated from past uniform, one-size-fits-all designs "

Harvard Business Review: "5 Models for the Post-Pandemic Workplace"
"New offices will center around collaborative spaces and flexibility, leading to a less-commoditized product mix."

## SmithGroup: "Connectivity, Culture \& Collaboration in the PostPandemic Office"

"In all candor, it's not like being together physically. And so I can't wait for everybody to be able to come back into the office. I don't believe that we'll return to the way we were because we've found that there are some things that actually work really well virtually."

Tim Cook, Apple Inc. CEO

## Strategic Context

## Macro-Economic Drivers

U.S. Commercial Market Sales


Source: BIFMA, May 2021

Existing Home Sales

| (THOUSANDS OF UNITS) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | History |  |  | Forecast |  |
| 8000 |  |  |  |  |  |
| 6000 |  |  |  |  |  |
| 4000 | 5340 | 5340 | 5640 | 6000 | 5990 |
| 2000 |  |  |  |  |  |
|  | 2018 | 2019 | 2020 | 2021 | 2022 |

Source: NtI. Assoc. of Realtors U.S. Economic Outlook, August 2021

## AIA Consensus Construction Forecast

| 2021 |  | 2022 |
| :--- | :--- | ---: |
| Non-Residential | $-3.9 \%$ | $4.6 \%$ |
| Commercial Total | $-5.4 \%$ | $5.4 \%$ |
| Office | $-5.6 \%$ | $-0.1 \%$ |
| Health | $1.4 \%$ | $4.4 \%$ |
| Education | $-2.1 \%$ | $3.6 \%$ |
| Hotel | $-19.9 \%$ | $18.9 \%$ |

Source: The American Institute of Architects, July 2021

Housing Starts
(THOUSANDS OF UNITS)


Source: NtI. Assoc. of Realtors U.S. Economic Outlook, August 2021

## U.S. Architects Billing Index



Source: The American Institute of Architects

## Furniture and Home Furnishing Stores



Source: US Census Bureau; 2021 reflecting YTD through July vs. prior YTD July

## Strategic Context

Operating from a position of strength


## STRATEGIC PRIORITIES



## Strategic Priorities <br> Our strategy is centered around four priorities



## Strategic Priorities Unlock the power of one MillerKnoll



Build an agile, collaborative, globally-connected organization fit for continuous evolution


Simplify and tailor our go-tomarket approach


Continue to lead in product and innovation

## Strategic Priorities

## Build a customer-centric, digitally-enabled business model



Leverage deep understanding of customer journeys to deliver inspired products and frictionless customer experiences


Drive step-change in our data, analytics, marketing, and brand capabilities


Strengthen our core technology backbone

## Strategic Priorities

## Accelerate profitable growth



Continued leadership in Americas Contract business


Drive outsized growth in International Contract


Transform our Global
Retail business


Integration of Knoll

## Strategic Priorities

## Accelerate profitable growth

Continued leadership in the Americas Contract business


Go-to-market Alignment


Digital Tools


New Products


Profitability Improvement

## Strategic Priorities

Accelerate profitable growth
Drive outsized growth
in International Contract


Expand Dealer Distribution


Enter New Product Categories


Grow HAY and naughtone


Execute Profitability Improvement Initiatives

## Strategic Priorities

## Accelerate profitable growth

Transform our Global
Retail business


Build New Digital Capabilities


Increase Product Assortment


Develop New Retail Seating Concept


Expand Gaming Portfolio

## Strategic Priorities <br> Accelerate profitable growth

Integration of Knoll


Enhanced scale and capability to drive growth and profitability


Accelerates digital and technology transformation


Position the business to deliver significant financial benefits


Compelling synergy opportunity

## Strategic Priorities

Reinforce our commitment to our people, our planet, \& our communities


Build, develop, and retain worldclass talent


Shape an inclusive and diverse ecosystem


Elevate Our Better World Commitment

## Strategic Priorities <br> Shared focus on sustainability and social good

HermanMiller

## Sustainability

202050 Best ESG Companies
Investor's Business Daily
2020 Platinum CSR Rating EcoVadis

Over 27,000 tons of products diverted from landfills since 2009
Through rePurpose program

## Wellness

WELL Portfolio and WELL
Health-Safety Rating
First furniture company to register

## Inclusivity \& Diversity

CEO Action for Inclusion \& Diversity Pledge
Signed by Andi Owen, CEO; named four fellows to CEO Action for Racial Equity Fellowship

2020 Best Companies for Dads
Working Mothers Magazine
Thirteen Consecutive Perfect Scores
Human Rights Campaign Foundation's Corporate Equality Index

Community Impact:
Herman Miller Cares

## COVID Response

Over 170,000 masks, gowns and face
shields provided to front line workers

## Knoll

## Sustainability

Environment, Social and Governance Commitments Sustainability Report prepared in accordance with Global Reporting Initiative (GRI) StandardsCore Option

## Conduct \& Culture

Knoll Diversity \& Inclusion Council Mission to create and maintain culture of acceptance, empowerment and equitable learning and working environments

Board of Directors
Committed to maintaining at least 30\% diversity by both gender and race

## Community Impact

Knoll Diversity Advancement Design Scholarships for Black Students
Help develop the next generation of design professionals

Habitat for Humanity Partnership
Expands commitment to good design and sustainable building practices

World Monuments Fund: Knoll Modernism Prize
Founding sponsor of Modernism
at Risk Program, which enhances awareness
of the role that Modernism plays in the built environment


Financial Performance
Strong track record of financial performance

5 yr. Compound annual organic revenue growth rate of 2\% Robust EPS and free cash flow generation over past 5 years


Adjusted EPS

$\underset{\text { (s MiLLIONs) }}{\text { Free }}$ Cash Flow ${ }^{2}$


FY21 Proforma Revenue ${ }^{1}$ FY21 Proforma EBITDA

## \$3.6B

${ }^{1}$ FY21 Pro-Forma Revenue and Proforma Adjusted EBITDA represent fiscal year 2021 reported revenue for Herman Miller, combined with pro-forma fiscal year 2021 Knoll revenue as reported on the Form S-4

INVESTOR PRESENTATION

Financial Performance
Disciplined capital allocation approach focused on value creation


[^0]Financial Performance
Focused acquisition and partnership strategy

| Strategic Rationale | FY10 | FY10 | FY12 | FY13 | FY15 | FYY6FFr20 | FY19 | FY19FY̌20 | Fr21 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\bigcirc=$ | Uenscosf | POSH | thareit |  | \%one |  | HAY | Knoll |
| Audience |  | $\checkmark$ |  |  | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ |
| Channel |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ |
| Geography |  |  | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Product | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |

Financial Performance

## Our compelling story



Distinct capabilities


Clear strategic priorities


Strong track record of financial performance and compelling outlook

## RECENT QUARTERLY FINANCIAL TRENDS



## Recent Quarterly Financial Trends

## Quarterly Net Sales + Orders



Quarterly Operating Expenses


## Adj. Gross Margin and Adjusted Operating Margin



Reported Q1 FY22 net sales increased 26\% and orders increased 65\% from the prior year. On an organic basis, sales increased $0.4 \%$ and orders increased $35 \%$.

Adjusted gross margin in Q1 FY22 reflected a 410-basis point decrease over prior year primarily due to higher commodity costs and other inflationary pressures.

Earnings (Loss) per share in Q1 FY22 totaled (\$0.93) per share on a reported basis and $\$ 0.49$ on an adjusted basis, compared to $\$ 1.24$ per share last year on a reported basis and adjusted basis.

## Recent Quarterly Financial Trends

Quarterly Cash Flow from Operations


Quarterly Net Debt


Net Debt to EBIDTA Ratio (Q1 FY22)

## 2.3 x

## Recent Quarterly Financial Trends

Guidance as provided in earnings press release dated September 29, 2021:

Q2 Fiscal 2022

| Revenue | $\$ 1,025$ to $\$ 1,065$ million |
| :--- | :--- |
| Gross Margin \% | $35.6 \%$ to $36.6 \%$ |
| Adjusted Operating Expenses | $\$ 305$ to $\$ 311$ million |
| Effective TaxRate | $23 \%$ to $25 \%$ |
| Adjusted Earnings Per Share, Diluted ${ }^{1}$ | $\$ 0.55$ to $\$ 0.61$ |



## Americas Contract

Description: Furniture product design, manufacture and sale for office, healthcare, and education customers throughout the United States, Canada and Latin America. The Americas Contract brand portfolio includes the Herman Miller, Geiger, Maharam, HAY, naughtone and Nemschoff brands.

FY21 Percent of Consolidated Revenues

Americas 36\%
Knoll 32\%
Retail 21\%
International 11\%


[^1]
## Global Retail Overview

## FY21 Percent of

 Consolidated RevenuesAmericas 36\%
Knoll 32\%
Retail 21\%
International 11\%


Description: Sale of modern design furnishings and accessories in North America through multiple channels, including eCommerce storefronts, direct mailing catalogs and independent retailers. Retail brands include Design Within Reach, HAY and Herman Miller

## Revenue Trend

(\$ millions)

Annual Trends


Quarterly Trends


FY21 Adj. Operating Margin Q1 FY22 Adj. Operating Margin
18.7\%
$13.1 \%$

Note: See appendix for reconciliation of non-GAAP measures
INVESTOR PRESENTATION

## International Contract Overview

Description: Design, manufacture and sale of furniture products primarily for office settings in EMEA (49\% of sales in FY21) and Asia-Pacific (51\% of sales in FY21)

Revenue Trend
(\$ millions)

## Annual Trends



Quarterly Trends


Note: See appendix for reconciliation of non-GAAP measures
INVESTOR PRESENTATION

## Knoll <br> Overview

## FY21 Percent of

## Consolidated Revenues

Americas 36\%
Knoll 32\%
Retail 21\%
International 11\%


* Q1 FY22 revenue represents sales from the Knoll acquisition date of July 19 ${ }^{\text {th }}$, 2021, to quarter end

Note: See appendix for reconciliation of non-GAAP measures
INVESTOR PRESENTATION

## Appendix <br> Reconciliation of non-gaap measures

This presentation contains certain non-GAAP financia measures. Each of these financial measures is calculated by excluding items the Company believes are not indicative of its ongoing operating performance The Company presents these non-GAAP financial measures because it considers them to be important supplemental indicators of financial performance and believes them to be useful in analyzing ongoing results from operations.

These non-GAAP financial measures are not measures of financial performance under GAAP and should not be considered alternatives to GAAP. Non-GAAP financial measures have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of the Company's results as reported under GAAP. In addition, you should be aware that in the future the Company may incur expenses similar to the adjustments presented

## Organic Sales Growth <br> (Decline) by Segment

(\$ MILLIONS); (UNAUDITED)

|  | Americas Contract |  | International Contract |  | Global Retail |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY20 | FY21 | FY20 | FY21 | FY20 | FY21 | FY20 | FY21 |
| Net Sales, as reported | \$1,744.3 | \$1,301.3 | \$345.9 | \$399.5 | \$396.4 | \$764.3 | \$2,486.6 | \$2,465.1 |
| Adjustments |  |  |  |  |  |  |  |  |
| Cumulative foreign exchange |  | (2.2) |  | (13.0) |  | (6.5) |  | (21.8) |
| Acquisition—base year | (11.7) | (10.6) | (34.5) | (29.0) | (46.4) | (58.3) | (92.6) | (97.9) |
| Net Sales, organic | \$1,732.6 | \$1,288.5 | \$311.4 | \$357.5 | \$350.0 | \$699.5 | \$2,394.0 | \$2,345.4 |
| Compound Annual Growth Rate, as reported |  | (25.4)\% |  | 15.5\% |  | 92.8\% |  | (0.9\%) |
| Compound Annual Growth Rate, organic |  | (26.1)\% |  | 3.4\% |  | 76.5\% |  | (5.7\%) |

## Adjusted Operating Margin by Segment

(\$ MILLIONS); (UNAUDITED)


## Adjusted Earnings per Share

(\$ MILLIONS, EXCEPT FOR PER SHARE AMOUNTS); (UNAUDITED)

|  | FY19 | FY20 | FY21 |
| :---: | :---: | :---: | :---: |
| Earnings/(Loss) Per Share—Diluted | \$2.70 | \$(0.15) | \$2.92 |
| Add: Acquisition-related Adjustments | - | \$(0.63) | \$0.15 |
| Add: Special Charges | \$0.18 | \$0.15 | \$0.02 |
| Add: Restructuring/lmpairment Expenses | \$0.13 | \$3.24 | \$0.02 |
| Add: HAY Inventory Step-up | \$0.01 | - | - |
| Less: Tax Impact | \$(0.02) | - | - |
| Less: Non-recurring Gain | - | - | \$(0.06) |
| Less: Investment Fair Value Adjustment | \$(0.03) | - | - |
| Adjusted Earnings Per Share—Diluted | \$2.97 | \$2.61 | \$3.05 |

## Adjusted Earnings per Share

(\$ MILLIONS, EXCEPT FOR PER SHARE AMOUNTS); (UNAUDITED)

|  | Q1 FY22 | Q1 FY21 |
| :---: | :---: | :---: |
| Earnings Per Share—Diluted | (\$0.93) | \$1.24 |
| Add: Special charges, after tax | - | \$0.01 |
| Add: Impairment charges, after tax | - | - |
| Add: Amortization of purchased intangibles, after tax | \$0.37 | - |
| Add: Acquisition and integration charges, after tax | \$0.90 | - |
| Add: Debt extinguishment, after tax | \$0.15 | - |
| Add: Restructuring expenses, after tax | - | (\$0.01) |
| Adjusted Earnings Per Share—Diluted | \$0.49 | \$1.24 |
| Weighted Average Shares Outstanding (to Calculate Adjusted Earnings per Share) - Diluted | 66,302,214 | 58,964,268 |

[^2]
## Adjusted Gross Margin

(\$ MILLIONS); (UNAUDITED)

| Adjusted Gross Margin |  | Q1 FY22 | Q4 FY21 | Q3 FY21 |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Net Sales | $\$ 790$ | $\$ 621.5$ | $\$ 590.5$ | $\$ 626.3$ | $\$ 626.8$ |
| Gross Profit (GAAP) | 277.5 | 224.0 | 230.9 | 244.2 | 250.0 |
| Gross Margin (\% of sales) | $35.1 \%$ | $36.0 \%$ | $39.1 \%$ | $39.0 \%$ | $39.9 \%$ |
| Amortization of Purchased Intangibles | 6.3 | - | - | - | - |
| Special Charges | - | 10.4 | - | - | 1.0 |
| Adj. Gross Profit (non-GAAP) | $\$ 283.8$ | $\$ 234.4$ | $\$ 230.9$ | $\$ 244.2$ | $\$ 251.0$ |
| Adj. Gross Margin (\% of sales) | $35.9 \%$ | $37.7 \%$ | $39.1 \%$ | $39.0 \%$ | $40.0 \%$ |

## Adjusted Operating Earnings

(\$ MILLIONS); (UNAUDITED)

| Adjusted Operating Earnings | Q1 FY22 | Q4 FY21 | Q3 FY21 | Q2 FY21 | Q1 FY21 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net Sales | \$790 | \$621.5 | \$590.5 | \$626.3 | \$626.8 |
| Operating Earnings/(Loss) (GAAP) | (52.8) | 9.2 | 55.1 | 71.0 | 95.4 |
| Operating Margin (\% of sales) | (6.7\%) | 1.5\% | 9.3\% | 11.3\% | 15.2\% |
| Add: Special Charges | - | 22.1* | 0 | (.2) | 1.4 |
| Add: Restructuring and Impairment Expenses | - | 1.2 | . 3 | 2.4 | (1.2) |
| Add: Acquisition and Integration Charges | 95.1 | 11.0 | - | - | - |
| Adj. Operating Earnings (non-GAAP) | 48.6 | \$43.5 | \$55.4 | \$73.2 | \$95.6 |
| Adj. Operating Margin (\% of sales) | 6.1\% | 7.0\% | 9.4\% | 11.7\% | 15.3\% |

[^3]
## Adjusted EBITDA and

 Adjusted EBITDA Ratios(\$ MILLIONS); (UNAUDITED)

|  | Q1 FY22 |
| :--- | :---: |
| Earnings Before Income Taxes (EBT) | $(70.7)$ |
| Add: Depreciation | 23.5 |
| Add: Amortization | 10.0 |
| Add: Interest | 5.6 |
| Add: Other Adjustments (1)1 | 114.8 |


| Adjusted EBITDA—Bank | 83.2 |
| :--- | :---: |
| Total Cash | $\$ 235$ |
| Total Debt, End of Trailing Period (includes outstanding LC's) | $\$ 1,400$ |
| Rolling 4-Quarter Net-Debt-to-Adj. EBITDA | $2.3 x$ |

${ }^{\text {(1) "Other Adjustments" include, as applicable in the period, charges associated with business restructuring actions, impairment }}$ expenses, non-cash stock-based compensation, and other items as described in lending agreements.

MillerKnoll


[^0]:    Average annual adjusted return on invested capital of $\mathbf{2 1 \%}$ over past 5 years

[^1]:    Note: See appendix for reconciliation of non-GAAP measures

[^2]:    impact of the adjustments was immaterial.

[^3]:    * Special Charges are an adjusting item for Q4 FY21, but not for full year FY21.

