

## Forward looking statements

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act, as amended, that are based on management's beliefs, assumptions, current expectations, estimates, and projections about the office furniture industry, the economy, and the company itself Any statements that are not historical facts should be considered forward-looking statements. Words like "anticipates," "believes," "confident," "estimates," "expects," "forecasts," likely," "plans," "projects," "should," variations of such words, and similar expressions identify such forward-looking statements.

These statements do not guarantee future performance and are not intended as such. Actual results are subject to various risks and uncertainties that are difficult to predict with regard to timing, extent, likelihood, and degree of occurrence. These risks include, without limitation:

- the success of our growth strategy
- our success in initiatives aimed at achieving long-term profit optimization goals
- risks associated with our recent acquisition of Knoll, including the challenge of successfully integrating the business, realizing the anticipated benefits, and managing related disruptions
- our ability to comply with our debt covenants and obligations, which increased significantly in connection with our acquisition of Knoll
- employment and general economic conditions, including the pace of economic recovery in the U.S. and in our international markets
- the availability and pricing of raw materials and other supplies
- our reliance on a limited number of suppliers
- our ability to expand globally given the risks associated with regulatory and legal compliance challenges and accompanying currency fluctuations
- changes in future tax legislation or interpretation of current tax legislation
- the ability to increase prices to absorb the additional costs of
raw materials
- changes in global tariff regulations
- the financial strength of our dealers and our customers
- changes in white-collar employment levels
- the willingness of customers to undertake capital expenditures
- the types of products purchased by customers
- competitive-pricing pressures
- our ability to locate new retail studios and negotiate favorable lease terms for new and existing locations and implement our studio portfolio transformation
- our ability to attract and retain key executives and other qualified employees
- our ability to continue to make product innovations
- the success of newly-introduced products
- our ability to integrate and benefit from acquisitions and investments
- the pace and level of government procurement
- the outcome of pending litigation, governmental audits, and/or investigations
- political risk in the markets we serve
- natural dis asters, public health crises, and disease outbreaks
- other risks identified in our filings with the SEC

As a result of these risks and other risks that may materialize, actual results and outcomes may differ significantly from what we express or forecast in this presentation. We undertake no obligation to update, amend, or clarify forward-looking statements after the date of this presentation.

## Investment Thesis Q2 FY2022 MillerKnoll

1. Through our customer insights and future of work research, we believe that a growing number of employers are looking to improve their office spaces to make them more desirable for employees and better at strengthening their organizational cultures.
2. Contract orders and sales are up across the globe. Customers are improving corporate office spaces that build connection between teams and support key activities not well supported at home.
3. At the same time, our retail business continued to grow as consumers invest in supporting work from home experiences and home improvement projects.
4. Global macro-economic challenges including rising commodity prices, shortages of labor and increase freight and shipping costs will continue to impact the industry. As MillerKnoll, we are leveraging our combined global design teams, production and distribution operations to mitigate margin impact and drive profitable growth.



## Company Snapshot

## Our New Structure is Designed to Lead the Industry and Drive Growth

## MillerKnoll is a combination of two industry pioneers with


4. Workplace knowledge and industry thought leadership
5. A stronger talent base with employees
5. A stronger talent base with employees the good of humankind and build a better world
6. Experienced leadershipteam with proven expertise in managing a portfolio of brands to deliver significantfinancial benefits

[^0]We Have a Multi-Channel Business With Expertise \& Capabilities To Serve Customers Around the Globe

FY 21 Pro-Forma Revenue ${ }^{1}$

# $60+$ <br> Global Retail 

Studios

## 1,000+

Contract Dealers in 110 Countries

## 11,000

Employees around the globe



Company Snapshot
MillerKnoll is Operating from a Position of Strength


Broad Product Assortment



Multi-Channel Distribution



Workplace Knowledge and Research



## Thought Leadership <br> Our Global Future of Work Research \& Expertise Benefits Customers

Employers have a growing desire to return to the office. Employees don'twant to return to the office they left in 2020. MillerKnoll provides insights and design solutions to bridge this gap.


We're collaborating with experts to make WFH healthier and RTO better for everyone.


We're sharing what we are learning firsthand at our own headquarters.


We're partnering with our clients to design office spaces that provide experiences employees cannot get at home.

## Strategic Context: What is Impacting Demand? <br> Macro-Economic Drivers

U.S. Commercial Market Sales


Source: BIFMA, May 2021

Existing Home Sales

| (THOUSANDS OF UNTS) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | History |  |  | Forecast |  |
| 8000 |  |  |  |  |  |
| 6000 |  |  |  |  |  |
| 4000 | 5340 | 5340 | 5640 | 6000 | 5900 |
| 2000 |  |  |  |  |  |
|  | 2018 | 2019 | 2020 | 2021 | 2022 |

[^1]AIA Consensus Construction Forecast

|  |  |  |
| :--- | :--- | ---: |
| \%YOY GROWTH) | 2021 |  |
| Non-Residential | $-3.9 \%$ | $4.6 \%$ |
| Commercial Total | $-5.4 \%$ | $5.4 \%$ |
| Office | $-5.6 \%$ | $-0.1 \%$ |
| Health | $1.4 \%$ | $4.4 \%$ |
| Education | $-2.1 \%$ | $3.6 \%$ |
| Hotel | $-19.9 \%$ | $18.9 \%$ |

Source: The American Institute of Architects, July 2021

Housing Starts


## U.S. Architects Billing Index



Source: The American Institute of Architects, December 2021

## Furniture and Home Furnishing Stores



Source: US Census Bureau; 2021 reflecting YTD through Dec. vs. prior YTD Dec.


## Strategic Priorities

## Our strategy is centered around four priorities



## Strategic Context Unlock the power of one MillerKnoll



Build an agile, collaborative, globally-connected organization fit for continuous evolution


Simplify and tailor our go-tomarket approach


Continue to lead in product and innovation

## Strategic Context <br> Build a customer-centric, digitally-enabled business model



Drive step-change in our data, analytics, marketing, and brand capabilities


Strengthen our core technology backbone journeys to deliver inspired products and frictionless customer experiences

## Strategic Context <br> Accelerate profitable growth



Continued leadership in Americas Contractbusiness


Drive outsized growth in InternationalContract


Transform our Global Retailbusiness


Integration of Knoll

## Strategic Context Continued leadership in the Americas Contract business



Build, develop, and retain world- class talent


Shape an inclusive and diverse ecosystem


Elevate Our Better World Commitment


Financial Performance
Strong track record of financial performance

## Adjusted EPS


${ }^{1}$ FY21 Pro-Forma Revenue and Proforma Adjusted EBITDA represent fiscal year 2021 reported revenue for Herman Miller, combined with pro-forma fiscal year 2021 Knoll revenue as reported on the Form S-4 filed on May 24, 2021.

5 yr. Compound annual organic revenue growth rate of 2\% Robust EPS and free cash flow generation over past 5 years


FY21 Proforma Revenue ${ }^{1}$
FY21 Proforma EBITDA

## \$3.6B

Financial Outlook

## Disciplined capital allocation approach focused on value creation



[^2]Financial Outlook
Focused acquisition and partnership strategy

| Strategic Rationale | FY10 | FY10 | FY12 | FY13 | FY 15 | FY16/FY20 | FY19 | FY 19/FY20 | FY21 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\bigcirc$ | Nemschoff | POSH | aharam |  | one |  | HAY | Knoll |
| Audience |  | $\checkmark$ |  |  | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ |
| Channel |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ |
| Geography |  |  | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Product | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |

## RECENT QUARTERLY FINANCIAL TRENDS



Recent Quarterly Financial Trends

## Quarterly Net Sales + Orders <br> 

Quarterly Operating Expenses


## Gross Margin and Adjusted Operating Margin



Reported Q2 FY22 net sales increased 63.9\% and orders increased 83.9\% from the prior year. On an organic basis, sales increased 11.1\% and orders increased 26.4\%.

Adjusted gross margin in Q2 FY22 reflected a 440-basis point decrease over prior year primarily due to higher commodity costs and other inflationary pressures.

Earnings (Loss) per share in Q2 FY22 totaled (\$0.05) per share on a reported basis and $\$ 0.51$ on an adjusted basis, compared to $\$ 0.89$ per share last year on a reported basis and adjusted basis.

## Recent Quarterly Financial Trends




Net Debt to EBIDTA Ratio (Q2 FY22)

## 2.6x

## Recent Quarterly Financial Trends

Guidance as provided in earnings press release dated January 4, 2022:

| Revenue | Q3 Fiscal2022 |
| :--- | :--- |
| Gross Margin\% | $\$ 1,010$ to $\$ 1,050$ million |
| Adjusted Operating Expenses | $33.3 \%$ to $34.2 \%$ |
| Effective Tax Rate | $\$ 305$ to $\$ 315$ million |
| Adjusted Earnings Per Share, Diluted ${ }^{1}$ | $23 \%$ to $25 \%$ |



## Americas Contract Overview

Description: Furniture product design, manufacture and sale for office

FY21 Percent of Consolidated Revenues

Americas 36\%
Knoll 32\%
Retail 21\%
International 11\%


## Revenue Trend

(\$ millions)


Note: See appendixfor reconciliation of non-GAAP measures
INVESTOR PRESENTATION

## Global Retail

Description: Sale of modern design furnishings and accessories in North

## Overview

FY21 Percent of
Consolidated Revenues
Americas 36\%
Knoll 32\%
Retail 21\%
International 11\%


America through multiple channels, including eCommerce storefronts, direct mailing catalogs and independent retailers. Retail brands include Design Within Reach, HAY and Herman Miller

## Revenue Trend

(\$ millions)


[^3]
## International Contract

 OverviewFY21 Percent of Consolidated Revenues

Americas 36\%
Knoll 32\%
Retail 21\%
International 11\%


Description: Design, manufacture and sale of furniture products primarily for office settings in EMEA (49\% of sales in FY21) and Asia-Pacific (51\% of sales in FY21)

## Revenue Trend

(\$ millions)


[^4]
## Knoll <br> Overview

## FY21 Percent of

## Consolidated Revenues

Americas 36\%
Knoll 32\%
Retail 21\%
International 11\%


Description: Knoll, Inc. (acquired in Q1 FY22) is a constellation of designdriven brands with a portfolio of products that include furniture, textiles, leathers, accessories, and architectural and acoustical elements. Our brands - Knoll Office, KnollStudio, KnollTextiles, KnollExtra, Spinneybeck | FilzFelt, Edelman Leather, HOLLY HUNT, DatesWeiser, Muuto, and Fully _ reflect our commitment to modern design that meets the diverse requirements of high-performance workplaces and luxury interiors.

## Revenue Trend

(\$ millions)

Q2 FY22 Adj. Operating Margin
$6.7 \%$

Note: See appendixfor reconciliation of non-GAAP measures

## Appendix

## Reconciliation of non-gaap measures

This presentation contains certain non-GAAP financia measures. Each of these financial measures is calculated by excluding items the Company believes are not indicative of its ongoing operating performance The Company presents these non-GAAP financia measures because it considers them to be important supplemental indicators of financial performance and believes them to be useful in analyzing ongoing results from operations

These non-GAAP financial measures are not measures of financial performance under GAAP and should not be considered alternatives to GAAP. Non-GAAP financial measures have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of the Company's results as reported under GAAP. In addition, you should be aware that in the future the Company may incur expenses similar to the adjustments presented

## Organic Sales Growth <br> (Decline) by Segment

(\$ MILLIONS); (UNAUDITED)

|  | Americas Contract |  | International Contract |  | Global Retail |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY20 | FY21 | FY20 | FY21 | FY20 | FY21 | FY20 | FY21 |
| Net Sales, as reported | \$1,744.3 | \$1,301.3 | \$345.9 | \$399.5 | \$396.4 | \$764.3 | \$2,486.6 | \$2,465.1 |
| Adjustments |  |  |  |  |  |  |  |  |
| Cumulative foreign exchange |  | (2.2) |  | (13.0) |  | (6.5) |  | (21.8) |
| Acquisition—base year | (11.7) | (10.6) | (34.5) | (29.0) | (46.4) | (58.3) | (92.6) | (97.9) |
| Net Sales, organic | \$1,732.6 | \$1,288.5 | \$311.4 | \$357.5 | \$350.0 | \$699.5 | \$2,394.0 | \$2,345.4 |
| Compound Annual Growth Rate, as reported |  | (25.4)\% |  | 15.5\% |  | 92.8\% |  | (0.9\%) |
| Compound Annual Growth Rate, organic |  | (26.1)\% |  | 3.4\% |  | 76.5\% |  | (5.7\%) |

## Adjusted Operating Margin by Segment

(\$ MILLIONS); (UNAUDITED)

| FY21 | Consolidated | Americas Contract |  | International Contract | Global Retail |  | Corporate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Earnings/(Loss) | \$230.6 | \$91.7 |  | \$48.5 | \$143.0 |  | \$(52.6) |
| Add: Restructuring/lmpairment Expenses | 2.7 | 3.8 |  | (1.1) | - |  | - |
| Add: Special Charges | 1.1 | 0.3 |  | 0.8 | - |  | - |
| Add: Acquisition and Integration Charges | 11.0 | - |  | - | - |  | 11.0 |
| Adjusted Operating Earnings | \$245.4 | \$95.8 |  | \$48.2 | \$143.0 |  | \$41.6 |
| NetSales | \$2,465.1 | \$1,301.3 |  | \$399.0 | \$764.3.1 |  | - |
| Adjusted Operating Margin | 10\% | 7.4\% |  | 12.1\% | 18.7\% |  | - |
| Q2 FY22 | Consolidated | Americas Contract | International Contract | Global Retail | Knoll | Corporate | Intersegment Eliminations |
| Operating Earnings / (Loss) | \$3.8 | \$6.3 | \$15.2 | \$23.2 | \$(20.6) | \$(20.3) | \$(6.6) |
| Add: Amortization of purchased intangibles | 16.1 | - | - | - | 16.1 | - | - |
| Add: Acquisition and Integration Charges | 41.1 | 3.5 | 0.6 | 0.5 | 27.0 | 9.5 | - |
| Adjusted Operating Earnings /(Loss) | \$61.0 | \$9.8 | \$15.8 | \$23.7 | \$22.5 | \$(10.8) | - |
| NetSales | \$1026.3 | \$361.5 | \$125.1 | \$210.0 | \$336.3 | - | - |
| Adjusted Operating Margin | 5.9\% | 2.7\% | 12.6\% | 11.3\% | 6.7\% | - | - |

## Adjusted Earnings per Share

(\$ MILLIONS, EXCEPT FOR PER SHARE AMOUNTS); (UNAUDITED)

|  | FY19 | FY20 | FY21 |
| :---: | :---: | :---: | :---: |
| Earnings/(Loss) Per Share—Diluted | \$2.70 | \$(0.15) | \$2.92 |
| Add: Acquisition-related Adjustments | - | \$(0.63) | \$0.15 |
| Add: Special Charges | \$0.18 | \$0.15 | \$0.02 |
| Add: Restructuring/Impairment Expenses | \$0.13 | \$3.24 | \$0.02 |
| Add: HAY Inventory Step-up | \$0.01 | - | - |
| Less: Tax Impact | \$(0.02) | - | - |
| Less: Non-recurring Gain | - | - | \$(0.06) |
| Less: Investment Fair Value Adjustment | \$(0.03) | - | - |
| Adjusted Earnings Per Share—Diluted | \$2.97 | \$2.61 | \$3.05 |

## Adjusted Earnings per Share

(\$ MILLIONS, EXCEPT FOR PER SHARE AMOUNTS); (UNAUDITED)

|  | Q2 FY22 | Q2 FY21 |
| :---: | :---: | :---: |
| Earnings Per Share-Diluted | (\$0.05) | \$0.87 |
| Add: Special charges, after tax | - | - |
| Add: Impairment charges, after tax | - | - |
| Add: Amortization of purchased intangibles, after tax | \$0.16 | - |
| Add: Acquisition and integration charges, after tax | \$0.40 | - |
| Add: Debt extinguishment, after tax | - | - |
| Add: Restructuring expenses, after tax | - | \$0.02 |
| Adjusted Earnings Per Share-Diluted | \$0.51 | \$0.89 |
| Weighted Average Shares Outstanding (to Calculate Adjusted Earnings per Share) - Diluted | 75,304,752 | 59,267,398 |

Note: The adjustments above are net of tax. For the three months ended November 27, 2021, the tax impact of the adjustments was $\$ 0.20$ and $\$ 0.51$, respectively. For the three months ended November 28, 2020, the tax impact of the adjustments was immaterial.

## Adjusted Gross Margin

(\$ MILLIONS); (UNAUDITED)

| Adjusted Gross Margin | Q2 FY22 |  | Q1 FY22 |  | Q4 FY21 |  | Q3 FY21 |  | Q2 FY21 |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| Net Sales | $\$ 1,026.3$ | $\$ 790$ | $\$ 621.5$ | $\$ 590.5$ | $\$ 626.3$ |  |  |  |  |
| Gross Profit (GAAP) | 350.6 | 277.5 | 224.0 | 230.9 | 244.2 |  |  |  |  |
| Gross Margin (\% of sales) | $34.2 \%$ | $35.1 \%$ | $36.0 \%$ | $39.1 \%$ | $39.0 \%$ |  |  |  |  |
| Amortization of Purchased Intangibles | 4.8 | 6.3 | - | - | - |  |  |  |  |
| Special Charges | - | - | 10.4 | - | - |  |  |  |  |
| Adj. Gross Profit (non-GAAP) | $\$ 355.4$ | $\$ 283.8$ | $\$ 234.4$ | $\$ 230.9$ | $\$ 244.2$ |  |  |  |  |
| Adj. Gross Margin (\% of sales) | $34.6 \%$ | $35.9 \%$ | $37.7 \%$ | $39.1 \%$ | $39.0 \%$ |  |  |  |  |

## Adjusted Operating Earnings

(\$ MILLIONS); (UNAUDITED)

| Adjusted Operating Earnings |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Net Sales | $\$ 1,026$ | $\$ 790$ | $\$ 621.5$ | $\$ 590.5$ | $\$ 626.3$ |
| Operating Earnings/(Loss) (GAAP) | 3.8 | $(52.8)$ | 9.2 | 55.1 | 71.0 |
| Operating Margin (\% of sales) | $0.4 \%$ | $(6.7 \%)$ | $1.5 \%$ | $9.3 \%$ | $11.3 \%$ |
| Add: Special Charges | - | - | $22.1^{*}$ | 0 | $(.2)$ |
| Add: Restructuring and Impairment Expenses | - | - | 1.2 | .3 | 2.4 |
| Add: Acquisition and Integration Charges | 57.2 | 95.1 | 11.0 | - | - |
| Adj. Operating Earnings (non-GAAP) | 61.0 | 48.6 | $\$ 43.5$ | $\$ 55.4$ | $\$ 73.2$ |
| Adj. Operating Margin (\% of sales) | $5.9 \%$ | $6.1 \%$ | $7.0 \%$ | $9.4 \%$ | $11.7 \%$ |

[^5]
## Adjusted EBITDA and Adjusted EBITDA Ratios

(\$ MILLIONS); (UNAUDITED)

|  | Q2 FY22 |
| :--- | :---: |
| Earnings Before Income Taxes (EBT) | $(4.4)$ |
| Add: Depreciation | 34.0 |
| Add: Amortization | 16.1 |
| Add: Interest | 9.2 |
| Add: Other Adjustments (1)1 | 42.1 |


| Adjusted EBITDA—Bank | $\$ 97.0$ |
| :--- | :---: |
| Total Cash | $\$ 227$ |
| Total Debt, End of Trailing Period (includes outstanding LC's) | $\$ 1,370$ |
| Rolling 4-Quarter Net-Debt-to-Adj. EBITDA | 2.6 x |

" "Other Adjustments" include, as applicable in the period, charges associated with business restructuring actions impairment expenses, non-cash stock-based compensation, and other items as described in lending agreements.

MillerKnoll


[^0]:    1. The unique combination of a growing global retail and healthy global contract
    business business
    2. Scale and capabilities to drive growth and profitability even during tough macro economic conditions
    3. The most comprehensive set of design solutions and abroad product library
[^1]:    Source: Ntl. Assoc. of Realtors U.S. Economic Outlook, November 2021

[^2]:    Average annual adjusted return on invested capital of $\mathbf{2 1 \%}$ over past 5 years

[^3]:    Note: See appendixfor reconciliation of non-GAAP measures

[^4]:    Note: See appendixfor reconciliation of non-GAAP measures

[^5]:    * Special Charges are an adjusting item for Q4 FY21, but not for full year FY21.

